

# Annuity Open Market Option Request



### Application guide

This form is to be used when you wish to exercise the Open Market Option to purchase a lifetime annuity. James Hay Partnership will pay any pension commencement lump sum (PCLS) and then forward the remaining balance of your pension fund to the annuity provider you have selected.

If, however, you wish the annuity provider to pay the pension commencement lump sum, this will be treated as a transfer of funds, and you should instead read the 'Transferring Away from James Hay Partnership' guide and complete the 'Transfer Discharge Form' attached to it.

PLEASE NOTE: For a description of the different SIPP benefit options available to you, please refer to our fact sheet called 'Accessing Your Pension with James Hay Partnership'. We strongly suggest that you read this fact sheet before proceeding.

These guides and forms are available on our website at www.jameshay.co.uk, or from the contact details at the end of this section.

If you have more than one SIPP, you should complete a separate form for each SIPP that you wish to use to purchase an annuity.

Please complete this form in BLOCK CAPITALS and black ink and return it to: James Hay Partnership, Dunn's House, St Paul's Road, Salisbury, SP2 7BF. If you need any help with completing this form, please call your Service Executive Team or our general enquiry number on 03455 212 414.

#### Pension Wise

## Accessing the Government's free and impartial guidance service



The Government has removed the restrictions on what you can do with your pension savings. This means that you are able to choose the option that's right for you.

Pension Wise is a Government service that offers people who are invested in defined contribution pension schemes and are approaching retirement free, impartial guidance about their choices. You can receive Pension Wise guidance online, over the phone or face to face.

Pension Wise provides tailored guidance to explain what options you have and help you think about how to make best use of your pension savings. It offers information about the tax implications of different options and other important things you should think about, as well as tips on how to get the best deal, including how to shop around.

Choosing what to do with your pension savings is an important financial decision and it is often possible to get more for your money by shopping around.

To use Pension Wise, please visit the Pension Wise website at www.pensionwise.gov.uk or call either 0800 138 3944 or 0300 330 1003 (from outside the UK +44 20 3733 3495), if you wish to use this service.

## Important information and risks you must consider before proceeding

Applicant to complete

Our regulator, the Financial Conduct Authority, requires us to ask you questions regarding matters you should have considered before deciding to buy an annuity.

Depending on your answers, we will write to you either:

- (1) with tailored risk warnings, giving you 14 days to consider them before proceeding with processing your instructions, or
- (2) to confirm that, given your answers, we will not be issuing any risk warnings, as you appear to have considered the relevant risks, and so we will proceed with processing your instructions.

If you have received advice from a regulated financial adviser and are following this advice and your financial adviser is submitting your instructions by way of confirmation of this, then you do not need to answer the questions in Section 1, as any risks should already have been explained to you as part of that advice. Otherwise, you must answer all of the following questions.

- You should consider your state of health and lifestyle (e.g. whether you are a smoker or not)
  before proceeding with an annuity purchase, as this can affect the level of income you receive.
  For example, if you are in poor health you could be entitled to a higher level of income. Have you
  considered your health and lifestyle when deciding what type of annuity to purchase, and the
  level of income you could receive?
- 2. If you have a spouse, civil partner or dependants, have you considered a joint life annuity to provide for them after your death?
- 3. Over time, the effect of inflation means you can purchase less in the future than you can today with the same amount of money. Have you considered the effect of inflation on the income you will receive from an annuity?
- 4. Annuity providers will not all give you the same level of income. Have you looked at what level of income you could get from different annuity providers, before choosing where to buy your annuity from?

Yes	No	Not s	ure	
Yes	No	Not s	ure	
Yes	No	Not s	ure	
Yes	No	Not s	ure	

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1	Important information and risks you must consider before proceeding (cont.)		Applicant to complete
5.	Have you considered ways of taking money out of your pension other than an annuity e.g. income drawdown?  If you are not sure what other options are available to you, you can find more information in the 'Your pension: your choices' leaflet available from www.jameshay.co.uk.	Yes	No Not sure
6.	Do you have income from other sources (i.e. outside of the income from an annuity) that is sufficient to currently provide you with your desired standard of living?	Yes	No Not sure
7.	Will your annuity income be your sole or main source of income in retirement?	Yes	No Not sure
8.	Are you aware that your annuity income will be paid after deduction of income tax, and may affect your personal tax allowance (the amount you can receive each year before paying income tax)?	Yes	No Not sure
9.	Are you aware that if you put the money you take out of your pension in a bank, or buy other investments with it, you may have to pay tax on any growth?	Yes	No Not sure
10.	Are you aware that once money has been taken out of your pension it becomes part of your estate for inheritance tax purposes?	Yes	No Not sure
	Do you receive any means tested benefits from the Government?	Yes	No Not sure
12.	Do you know that if you owe money to a creditor (e.g. via a personal loan) they cannot force you to take money out of your pension to pay off any money you owe to them?	Yes	No Not sure
13.	Fraudsters increasingly target people to move their pension fund, and target them once they have taken money out of their pension. You need to be careful when deciding where to invest your pension fund and any money taken from it, as you could lose some or all of your money if you are the victim of a scam. You should read the 'Scam proof your savings' document from www.jameshay.co.uk, or seek more information from www.fca.org.uk/scamsmart before making any investment decisions. Are you aware that pension and investment scams exist, and what to look out for?	Yes	No Not sure
14.	Are you aware that once your application has been accepted by an annuity provider, you may not be able to change your mind in the future about the income you receive, or move your annuity to another provider?	Yes	No Not sure
2	Availability of Pension Wise and financial advice		Applicant to complete
i.	Has James Hay Partnership provided you with clear and adequate information about the free Pension Wise service and how you can access this service?		Yes No
ii.	Has James Hay Partnership provided you with clear and adequate information on how to find a financial adviser if you so wish?		Yes No
iii.	Have you taken advice from a regulated financial adviser in relation to taking money from your pension fund?		Yes No
iv.	Have you received guidance from Pension Wise in relation to taking money from your pension fund?		Yes No
	ou have answered <b>No</b> to questions iii and iv, we strongly suggest that before proceeding you see gulated financial adviser and/or guidance from Pension Wise to understand your options.	k app	propriate advice from a
3	Money Advice Service guide		Applicant to complete
pro	e Money Advice Service provides a free guide called 'Your pension: your choices'. We strongly sug oceeding with taking money out of your SIPP. If you have not received a copy of this guide within tain one from our website at www.jameshay.co.uk.		
	ve you received or downloaded the Money Advice Service brochure called 'Your pension: your chechin the last 12 months?	oices	Yes No
lf y	ou have ticked <b>No</b> , we will send you a copy of the guide before we proceed with processing your	requ	est to take money out of

your SIPP.

IMPORTANT: Making decisions about your pension based on short term events, such as the Covid-19 pandemic, can have long term consequences for your financial wellbeing and retirement.

There are additional risks related to accessing your pension at this time. Below is a summary of some of the things you need to consider before accessing your pension savings.

Please read the information below, and confirm in Section 12 that you have considered and accept the additional risks.

Are you accessing your pension to prevent further investment losses from market volatility due to Covid-19?	You will receive only the current value of your pension investments (which might have fallen recently), and this may be subject to further taxes, charges or deductions. Locking in this loss now means you might miss out on any future increases in value if markets recover, and could reduce how much money is available to generate the income you may need in later life.  Before making any major decisions about your pension, you should take the time to get independent guidance or financial advice.			
Did you know that you may be entitled to employment guidance and financial support, available from the government, if you are experiencing financial distress due to the impact of Covid-19?	The support available in these circumstances covers guidance on your rights to sick pay, and what benefits you can claim if you are self-employed or not entitled to sick pay. You can find this information on the Money Advice Service website. There is also a Debt Advice locator tool to help you find where you can go for appropriate debt advice.			
Do you have access to other savings or income sources that you could access instead to avoid incurring any tax liabilities?	If you have other sources of finance, depending on what these are, there may be fewer long-term risks if you access those first.			
Do you plan to make contributions to your SIPP, or any other pension, in the future?	If you flexibly access your pension now (as an Uncrystallised Funds Pension Lump Sum or through Flexi-access Drawdown), but you intend to save more into a pension in future, then you will continue to receive tax relief on contributions paid in up to age 75, but this will be capped to a maximum of £4,000 per year (known as the Money Purchase Annual Allowance).			
Do you intend to access more than 25% of your pension pot?	You can normally take up to 25% of your pension pot tax-free. Depending on how you withdraw funds from your pension, the rest will normally be subject to income tax, and withdrawing large sums could move you to a higher income tax band.  Taking the whole pot as cash will also result in a large tax bill, so you should always seek independent tax advice before taking any action.			
Are you withdrawing money with the intention of investing in something that is being promoted as a special offer, pressuring you to act quickly, or is offering unusually high rates of return?	In times of crisis, pensions can become a target for illegal activities, scams or inappropriate investments. Scams take many forms and often appear to be legitimate investment opportunities.  Regulators recommend four simple steps customers can take to protect themselves from pension scams:  1. Reject all unexpected pension offers, whether made online, through social media or over the phone.  2. Check who you are dealing with before changing your pension arrangements. You can check the FCA Register or call the FCA helpline on 0800 111 6768 to see if the provider you are dealing with is authorised by the FCA.  3. Don't be rushed or pressured into making any decisions about your pension.  4. Consider getting impartial information and financial advice before taking any action.			

4 Personal details	Applicant to complete
IMPORTANT: If you do not fully complete each section of this form, it may delay the application process.	
Title	
Forename(s)	
Surname	
Date of birth DDMMYYYY	
Member number	
Permanent residential address	
Postcode	
Telephone	
Email	
National Insurance number	
5 Annuity provider details	Applicant to complete
Please provide details of the annuity provider:	
Provider name	
Annuity reference	
Address	
Postcode	
PLEASE NOTE: The annuity provider must be an Insurance Company as defined in s275 of Finance Act 2004.	
6 Uncrystallised funds (i.e. benefits not in payment)	Applicant to complete
You are not required to take all of your pension fund by annuity purchase. Please advise how much of your pension f	
All OR Please specify £	
Pension commencement lump sum  Please confirm the amount of pension commencement lump sum to be paid to you by James Hay Partnership be purchased.	efore the annuity is
Amount of pension commencement lump sum payable (please complete only one option below):	
Maximum available	
Specific amount	
£	

Uncrystallised funds (i.e. benefits not in payment) (cont)

Applicant to complete

If you are receiving a pension commencement lump sum, please provide the bank account details you would like your lump sum payment paid to.

You will need to check with your bank/building society that Faster Payment and CHAPS payments can be accepted into this account and that these details are all they need for this.

Please ensure that the payment method that you have requested is allowable for the type of SIPP you have. There may be a charge if paying by CHAPS (please refer to your SIPP's product terms and conditions or contact us for details). Account holder's name Sort code Account number **Building society** reference number (if applicable) Bank name and address Postcode Crystallised funds (i.e. benefits in payment) Applicant to complete If you are in capped drawdown and are not using all of your crystallised funds then the maximum income will be recalculated immediately after annuity purchase and the revised maximum income will apply from the next anniversary. If crystallised funds are being used, how much would you like to use? Please tick one box: Full crystallised fund (Go to Section 8) Specified amount 1 Please specify the value in the following table or tick if the full value is to be used. Value Full Tranche number Please continue on a separate sheet if you have more than six tranches. Upon receipt of this form, we will value your SIPP and calculate the fund to purchase the annuity. If the exact amount requested cannot be achieved, we will round up to the higher fund value. Protection Applicant to complete Please complete this section if you are: **Fixed Protection 2014** Using uncrystallised funds to purchase an annuity, and/or Using funds which were crystallised on, or after, 6 April 2006. **Fixed Protection 2016** If you have applied to HM Revenue & Customs for any of the **Individual Protection 2014** following types of protection, please tick the relevant box and provide details: **Individual Protection 2016 Enhanced Protection Pension Credit Rights Primary Protection** International **Fixed Protection 2012** Please enclose a copy of the relevant HM Revenue & Customs certificate(s) when submitting this completed form to us. Protection reference number Scheme administrator reference

PLEASE NOTE: If you have received a temporary reference number from HM Revenue & Customs for either Fixed Protection 2016 or Individual Protection 2016, this was only valid until 31 July 2016 and you will need to make a full online application to HM Revenue & Customs to obtain a permanent reference number, and provide this to us to ensure your protection remains valid.

		nce 6 April 2006?		
/es No No				
f <b>Yes</b> , please go to 9a. If <b>No</b> , please go to 9b.				
Pre 6 April 2006 benefits			А	pplicant to complete
On 5 April 2006 were you taking any pension income (for	r example income with	ndrawal/scheme pe	ension/annuity)?	
'es No No				
f <b>Yes</b> , please provide details. If <b>No</b> , please go to Section 1	0.			
or Defined Benefit Schemes that came into payment prior to 6 April 2006, ease provide the current maximum pension payable:  £ p.			p.a	
excluding the above, please state the maximum <b>total</b> gross payable from all other pension funds:	ss pension currently	£	p.a	
PLEASE NOTE: This should be the maximum income available he income you are receiving (if different). If you have convernaximum income available immediately before conversion. Please go to Section 10.				
9b Post 6 April 2006 benefits			А	pplicant to complete
f you have elected to take benefits since 6 April 2006, plo	ease provide the total	percentage of life	time allowance usec	d to date: <sup>2</sup>
	%			
respect of these is included in this percentage.	oo, we will assume tha	t the percentage c	or deemed illetime al	llowance used in
you have primary protection with lump sum rights over lost 6 April 2006 benefit crystallisation event:	£375,000 on 5 April 2	2006, please provi	de the following det	
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Applicant to complete

Lifetime allowance

11 Disinvestments			Applicant to complete	
If you have requested a partial ann	nuity, please confirm which SIF	PP funds should be used to pay	your lump sum(s):	
Only money in my SIPP bank acco	unt			
Specified amount of money in my	SIPP bank account	Please specify amount:	£	
Investments listed in the table belo	ow 3			
Name of investment provider	Fund name	Policy/Plan number	Amount in £ sterling or %	
We will only instruct the sale of alternative written instructions		he annuity calculations are con	nplete, unless you provide us with	
If you are co-trustee of your SI	PP, you may need to sign furtl	ner forms to instruct any disinv	estments.	
12 Member declaration			Applicant to complete	
I request and consent to the paym	nent of benefits set out in this a	application form. I accept and a	agree that:	
• the payment I have requested Market Option request	discharges James Hay Partner	ship's liability in respect of the	pension money applied in this Open	
• the payment will be made as a	n Open Market Option and tha	at once paid, it cannot be return	ned to James Hay Partnership	
	m waiving my right to take any	further pension commenceme	n, or chosen not to take any pension ont lump sum payments from the funds this	
James Hay Partnership cannot pension commencement lump		charge or penalty in respect of	disinvestments from a third party for	
• James Hay Partnership will not be held responsible for the loss of guaranteed annuity rates following third party delays, if the appropriate forms are not completed in full or if all the relevant information is not provided to James Hay Partnership in sufficient time to process the annuity				
• if appropriate James Hay Partnership has my authority to check with HM Revenue & Customs the details of any certificate which I supply.				
I accept it is an offence to make fa	alse statements and that the pe	enalties are severe and could le	ad to prosecution.	
I confirm that I have read the Covi	d-19 additional risks and consi	derations in Section 3a.		
Member signature		Date D D M	MYYYY	
PLEASE NOTE: We must receive this	s form with an original signature	from the member before any pa	yments can be made.	
Checklist of additional docume	ntation required		<u>.</u>	
If not already supplied, please enc	lose the following with this for	m for points 1 and 2 or the full	details for point 3:	
If you have a financial adviser, the not have a financial adviser, you w			erification of Identity' form. If you do ne list below.	
Please send photocopies of the do	ocumentation to us at James H	ay Partnership, Dunn's House, S	St Paul's Road, Salisbury, SP2 7BF.	
If you require any assistance, pleas	se call your Service Executive	Team or our general enquiry nu	umber on 03455 212 414.	
1. EVIDENCE OF YOUR IDENTITY				
Black and white photocopies of tw	o documents - one from list A	and one from list B. Items from	the same source cannot be used twice.	
List A		List B		

Unexpired passport

- Unexpired UK old style driving licence (not provisional)
- Unexpired UK Photocard driving licence
- Firearms certificate or shotgun licence
- EEA or Switzerland National Identity Card
- Northern Ireland voters card.

- Unexpired UK old style driving licence (not provisional)
- Unexpired UK Photocard driving licence
- Council tax bill dated within the last 12 months
- Firearms certificate or shotgun licence
- Credit card or bank statement dated within the last three months (not internet printed)
- Utility bill dated within the last three months (not mobile phone, satellite/cable TV or internet printed bills)
- HM Revenue & Customs coding/assessment/statement/tax credit
- Northern Ireland voters card.

#### Checklist of additional documentation required (continued)

#### 2. PROOF OF YOUR AGE FOR BENEFIT PAYMENT

- Black and white photocopy of unexpired passport; or
- Original birth certificate (and marriage certificate if your name has changed on marriage)<sup>4</sup>
  - <sup>4</sup> Crown Copyright rules mean that we can only accept originals of birth and marriage certificates as proof of your age.

**OR** An original letter from your financial adviser. A pro forma is available at www.jameshay.co.uk or from the contact details at the beginning of this form.

**OR** We may be able to verify your name, address and age electronically by doing a search with an external agency if you provide us with your full UK passport number.



#### 3. PASSPORT NUMBER

This is the full number from the bottom line of your passport including the two digits at the end. -

Passport expiry date	D D M M Y Y Y Y

## Notes

• The maximum pension commencement lump sum (tax-free cash) available will normally be up to the lower of 25% of the SIPP fund being used, and 25% of the remaining standard lifetime allowance. The pension commencement lump sum has to be taken as a lump sum and cannot be taken monthly.

We are able to provide literature in alternative formats. For a Braille, large print, audio or E-text version of this document call us on 03455 212 414 (or via the Typetalk service on 18001 03455 212 414).

James Hay Partnership is the trading name of James Hay Services Limited (JHS) (registered in Jersey number 77318); IPS Pensions Limited (JPS) (registered in England number 2601833); James Hay Administration Company Limited (JHAC) (registered in England number 4068398); James Hay Pension Trustees Limited (JHPT) (registered in England number 1435887); James Hay Wrap Naminee Company Limited (JHWNC) (registered in England number 7259308); PAL Trustees Limited (PAL) (registered in England number 1666419); Santhouse Pensioneer Trustee Company Limited (SPTCL) (registered in England number 1670940); Sarum Trustees Limited (SarumTL) (registered in England number 1003681); Sealgrove Trustees Limited (STL) (registered in England number 1458445); Union Pension Trustees Limited (UPTL) (registered in England number 1458445); Union Pension Trustees Limited (UPTL) (registered in England number 1739546). JHS has its registered office at 2nd Floor, Gaspé House, 66-72 Esplanade, St Helier, Jersey, JE11GH. IPS, JHAC, JHPT, JHWM, JHWNC, SPTCL, SarumTL, IPS PIC, PAL, STL, UPT and UPTL have their registered office at Dunn's House, St Paul's Road, Salisbury, SP2 7BF, JHAC, JHWM, IPS and IPS PIc are authorised and regulated by the Financial Conduct Authority. The provision of Small Self Administered Schemes (SSAS) and trustee and/or administration services for SSAS are not regulated by the FCA. Therefore, IPS and IPS PIc are not regulated by the FCA in relation to these schemes or services. (04/19)

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